



Lift Modernisation

LONDON BOROUGH OF SOUTHWARK

Located on the south side of the River Thames, the London Borough of Southwark is the home for over 314,000 (2018) people living in Southwark, Dulwich, Peckham, and Camberwell.

The Borough owns and manages over 11,000 homes with such a large and diverse community to house, many of which are situated in low to high rise properties.

Liftec was awarded a contract for the planned preventative maintenance in 2008, to assist with the maintenance of a shared service contract for the requirements of 238 of the Borough's lifts.

One of London Borough of Southwark's KPIs was lift availability for their residents. Liftec was set a lift availability target across the 238 passenger lifts and the 120 plus mobility lifts.

We achieved and are now maintaining 99% availability across all of the Borough's lifts and mobility equipment that we maintain. Part way through the contract, Liftec were awarded the remainder of the Borough covering 700 lifts and 300 mobility units.



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In 2014 and in line with the Council's policy, we re-tendered with the areas being divided back into two parts and Liftec was awarded a 5-year maintenance and minor refurbishment contract for 638 passenger and mobility units.

As part of our ongoing relationship with the Borough, we work together to identify the end of life or failing equipment that requires refurbishment. This involves site surveys and liaising with and managing third party suppliers and sub-contractors.

We have monthly progress meetings at our Dartford offices with the Borough's representatives and any subcontractors to review the refurbishment works and monitor progress.

Once the refurbishment plans have been approved, we commence with a residents communication programme that can include tenant liaison meetings and job/site-specific information and comments books for use whilst the works underway.

In line with our maintenance objective of maintaining high levels of lift availability (99%), our installation and modernisation engineers have typically and successfully been completing jobs anything up to two weeks ahead of programme dates.

Typically our modernisation work includes:

- Lift Control Panels
- Lift Car Operating Panels
- Car & Landing Signalisation
- Door operating gear
- Health & Safety upgrades
- Re-tests
- Electrical Upgrades

